

**ComNet Phone Change Of Services (Residential) Form**

**信通網絡電話更改服務(住宅客戶)申請表**

**I. Customer Details 客戶資料**

Customer Details 客戶資料 \*Fields are required \*必需填寫

Mr / Mrs / Ms\* Account No.\*  
先生 / 女士 / 小姐\* 客戶號碼\*

HKID No.\* Contact No.\*  
香港身份證號碼\* 聯絡電話\*

**II. Change Of Customer Information 更改客戶資料**

Mr / Mrs / Ms Contact Person  
先生 / 女士 / 小姐 聯絡人  
(Please provide the updated HKID copy for verification. 請提供最新的香港身份證副本供核對。)

Registered Address (Post Office Box is not applicable 郵政局郵箱不適用)  
登記地址  
(Please provide latest 3-months valid address proof. 請提供最近3個月內有效的地址證明。)

Billing Address (  Same as Registered Address 與登記地址一樣 )  
郵寄地址

HK Mobile No. Email Address  
香港手提電話 電郵地址

**III. Change Of Receiving Bill Method 更改收取賬單方式**

Email-bill  Paper-bill (Please note HK\$20 administrative fee should be charged per paper-bill.)  
 電郵賬單  郵寄賬單 (請注意選擇郵寄賬單的客戶需繳付每張賬單HK\$20 行政費用。)

**IV. Change Of Password 更改密碼**

ComNet Phone No. New Password  
信通網絡電話號碼 新密碼

**V. Change Of Service Plan 更改服務計劃**

New Service Plan  
新服務計劃 (With effective from the coming 1st of the month 下月1日生效)  
# If there is an agreement in the current plan, this is required to fulfill based on the T & C 如現行服務計劃附合約協議，則必須按條款細則履行。

**VI. Change Of ComNet Phone No. 更改信通網絡電話號碼**

Old ComNet Phone No. New ComNet Phone No.  
原有信通網絡電話號碼 新信通網絡電話號碼

Reason  
原因

**VII. Change Of Payment Method 更改繳費方法**

Credit Card Autopay (Please provide Credit Card Direct Debit Authorization Form)  Other Payment Methods  
 信用卡自動轉賬直接付款 (請提供信用卡直接付款授權表格)  其他繳費方法

### VIII. Change Of Credit Card Information 更改信用卡資料

I agree ComNet Telecom (HK) Limited, to charge my following Credit Card for all the fees relating to my use of ComNet Phone Service.  
本人同意信通電話(香港)有限公司透過下述信用卡收取本人賬戶之一切賬項。

Visa  MasterCard

Cardholder's Name

持卡人姓名 \_\_\_\_\_

Card Number

信用卡號碼 \_\_\_\_\_

Expiry Date

有效期至 \_\_\_\_\_ mm月 \_\_\_\_\_ yy年

Cardholder's Signature

持卡人簽署 \_\_\_\_\_

Remark : The credit cardholder must be the user himself.

註：信用卡持有人必須為用戶本人

(The credit card information must be scrape on a form)

(請在空格內刮上信用卡資料)

### IX. Service Disconnection 停止服務

ComNet Phone No.

信通網絡電話號碼 \_\_\_\_\_

Reason

原因

Not Required  
不需要

Service Quality  
服務質素

Tariff Too High  
價錢問題

(Require 2 working days for processing the application. 需2個工作天處理申請。)

### X. Customer Signature 客戶簽署

Customer Signature

客戶簽署 \_\_\_\_\_

Date

日期 \_\_\_\_\_

(申請人必須年滿18歲。 Subscribers must be aged 18 or above.)

Remarks: Please return change of service form with HKID copy

備註：遞交時請連同香港身份證副本

Customer Services Hotline 客戶服務熱線：1021000

Fax Services 傳真服務：3500 7048

信通電話(香港)有限公司 / ComNet Telecom (HK) Limited