

Customer Name \_\_\_\_\_

ComNet Phone Number \_\_\_\_\_

**ComNet Phone Services – Software Version**

Plan Code	Basic Services Charge (HK\$)	Contract Period	Prepayment	Outgoing Calls (Hong Kong Number)	Answering Calls	ComNet Phone Software	Free Value-added Services	「IDD 0050」 Promotions PPN08*
<input type="checkbox"/> NGW02	Special offer: \$58/ month	12 Months	5 Months (NGNS11)	Free	Free	Free	Caller ID Call Forwarding	\$0.1 to China; \$0.23 to Canada, Singapore, USA (Mobile & Landline) \$0.28 to France, Taiwan (Landline Only) \$0.94 to Macau (Mobile & Landline)

\* The above USA rate is not applicable for calls made to Alaska (+1907), Hawaii (+1808), Guam (+1671) & Mariana Islands (+1670); The above Canada rate is not applicable to Canada North West Territory beginning with +1250232, 1250233, 1250234, 1250235, 1250237, 1250239, 1250471, 1250500, 125077, 1250772, 1250773, 1250774, 1250775, 1250776, 1250779 & 1867; The above France Landline rate is not applicable for calls beginning with +338. Please contact our customer service hotline for enquiry on promotion

Terms and Conditions:

- Any offer is NOT exchangeable, transferable and redeemable.
- This plan is offered on a fixed term contract basis. Prepayment will only be rebated on designated monthly bill. Otherwise, prepayment made is non-refundable upon registration.

Plan Code	Rebate Months	Rebate Code
<input type="checkbox"/> NGW02	The 2, 4, 6, 8, 10-th month	RMF003

- Customers must not use or permit another person to use the Service or the Device for any of the aforementioned or similar activities as listed a)-e) below:
  - Unlawful. Customers shall use the Service and the Device only for lawful purposes (Under the regulations of Office Of The Telecommunication).
  - Taking any action that imposes an unreasonably or disproportionately large load on ComNet Telecom (HK) Limited’ s infrastructure.
  - Resell or transfer the service or the device to any other party without ComNet Telecom (HK) Limited prior written consent.
  - Engaging in any activities that might Interfere or disrupt the services of ComNet Telecom (HK) Limited’ s server or networks.
  - Disrupt the service or make any use of the service that is inconsistent with its intended purpose.
- ComNet Telecom (HK) Limited reserves the right to immediately terminate or modify the service if we determine, in our sole and absolute discretion, that customers have at any time used the Service or the Device for any of the aforementioned or similar activities as listed (a) – (e) above. HK\$ 0.18 / min will be charged for outgoing calls to Hong Kong without prior notice if there is any violation to the term(s) (a) – (e) above.
- Register for ComNet Phone basic services with IDD0050 services, \$500 deposit is required. Customers shall be bound by, and to comply with, these Terms and Conditions set by ComNet Telecom (HK) Limited.
- IDD calls with prefix 0050 made to destinations other than those described above shall accord to “IDD0050 Standard Rates” correspondingly.
- A maximum 5 sets of ComNet Phone number for personal application (HKID), whereas a maximum 20 sets of ComNet Phone number for business application (B.R. certificate). It will be charged \$100 as deposit for additional line subscription.
- For customers who choose to settle their monthly bill through credit card auto pay. The ComNet Phone deposit and IDD activation fee would be waived.
- This plan is offered on a fixed term contract basis. If the plan is terminated within contract period, customers will have to pay a cancellation charge to ComNet Telecom (HK) Limited which is equivalent to HK\$ 100 or remaining contract period in month x HK\$ 100 (whichever is higher) and all remaining prepayment made is non-refundable.
- Monthly bill will be sent to customers by email. A charge of HK\$20 per invoice would be applied if customers request to receive it in paper form.
- If customers have terminated the service for more than 30 days within contract period regardless of any reasons, ComNet Telecom (HK) Limited reserves the right to determine whether the customers have terminated the contract and be charged for cancellation fee.
- Customers must give ComNet Telecom (HK) Limited not less than 30 days’ notice for termination of the plan after the end of the contract period. Otherwise, the plan will be renewed monthly automatically until further notice.
- Terms and Conditions specified herein this Agreement shall be subjected to the General Terms and Conditions of ComNet Telecom (HK) Limited and all the terms and conditions stated herein as may be in force from time to time and Customers agree to abide by the same. If there is any inconsistency among them, the Special Terms and Conditions herein shall prevail and take the precedence over the other.
- ComNet Telecom (HK) Limited reserves the right to update or modify these Terms and Conditions at any time without prior notice.
- The Service may be failed or interrupted in case of power failure or such any other situation beyond reasonable control of the ComNet Telecom (HK) Limited. Customers have, before or upon subscription of service, confirmed that this services will not be used by lifeline user or connected with lifeline devices, and we accepts no legal liability in relation thereto.
- ComNet Telecom (HK) Limited provides warranty, maintenance and repairing services only for customers who use landline service in Hong Kong. If customers use this service outside Hong Kong, ComNet Telecom (HK) Limited will NOT guarantee the provision and quality of service and will NOT undertake any legal liabilities or losses.

Customer/ Authorized Signature:  
(Company chop if applicable) \_\_\_\_\_

HKID/ BR Number:  
(Please provide a copy) \_\_\_\_\_

Date: \_\_\_\_\_