

## Notification of Service Disconnection from Customer of #

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| <b>PART A: (To be completed by # Customer)</b>  |  |
| Customer Name (as registered with #) :<br>(Family Name then followed by Given Name if applicable)   | ID/BR/Passport No. :<br>(Delete as appropriate)  |
| User Name: (if different from above)  | ID/BR/Passport No.:<br>(Delete as appropriate)   |
| Customer Account Number(s) (optional):  |  |
| Number(s) and/or services (features) requested for termination: (all telephone / Private Circuit / Dataline numbers and/or services (features) involved have to be specified and please attach sheets in case of insufficient space)  |  |
| [ ]*** Duplex ringing number(s) to be terminated (if any)      Duplex ringing number(s) (optional):   |  |
| Equipment supplied by #** : [ ] Nil [ ] continue to rent from # [ ] return to #   |  |
| Autopay Information (optional)  |  |
| Bank Name:  | Bank Account No.:  |
| Signature:  |  |
| Installation address:   |  |
| Flat/Room/Unit : _____, Floor : _____, Block : _____, Building : _____,   |  |
| Estate : _____, Street No. : _____, Street Name : _____,  |  |
| District : _____, Lot No. : _____,  |  |
| HK/KL/NT (Delete as appropriate)  |  |
| New Correspondence address (required only if different from above):   |  |
| Customer contact person:  | Tel. No. :      Fax No. (optional):  |
| The Customer authorises # to terminate the number(s) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party.   |  |
| Termination of the associated duplex ringing number(s)  |  |
| <input type="checkbox"/> The Customer authorises # to terminate the number(s) and the associated <b>duplex ringing number(s)</b> (the termination of which is requested above) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party. |  |
| <b>PART B: (To be completed by # Customer if Operator Number Portability is required)</b>   |  |
| Number(s) requested for Operator Number Portability: (all telephone numbers involved and requested services have to be specified and please attach sheets in case of insufficient space)  |  |
| 1. The Customer applies to disconnect the service(s) currently provided by # under the number(s) identified above for porting and to port the same number(s) to _____ (Name of the Recipient Network Operator) subject to the technical procedures agreed among the relevant network operators ("number porting arrangement").  |  |
| 2. The Customer agrees that # will not be liable to the Customer or to any other party in contract, tort, or otherwise for any loss or damage suffered or incurred by the Customer or any other party howsoever arising from or in relation to the number porting arrangement.  |  |
| <b>SIGNATURE FOR PART A AND PART B</b>  |  |
| Authorised Signature & Date : _____      Company Chop of the Customer : _____   |  |
| Name: _____   |  |
| <b>PART C: (To be completed by the Requesting Operator for Local Access Link / Blockwiring*)</b>  |  |
| Date:   | The Requesting Operator :  |
| LAL / BW* Order No :  | The Requesting Operator requests # to provide Local Access Link (LAL) / Blockwiring(BW)* on and subject to the terms of the Local Access Link / Blockwiring* Agreement with #. |

\* Delete as appropriate    \*\* For continuing to rent # Phones, #'s special terms and conditions may apply.    \*\*\* Tick box if appropriate

Please refer to # for issues relating to "PERSONAL DATA PRIVACY"

Note 1 : PCCW-HKT      HGC      HKC      VZ      △ former CSL Limited  
 HKBNES(HK)◇      HKBNES      SSL      CMHK      ◇ former WTT HK Ltd/Wharf T&T Ltd  
 HKBN      ComNet      HKT△

In case of inconsistency between the English and the Chinese versions of this form, the English version shall prevail.